

Information & Referral Agencies

New Mexico

*** In case of any emergency call 911 ***

Note: Those who are Deaf/Hard of Hearing may call 711 and Relay NM will connect with any phone number listed below.

<p>Center for Development and Disability Information Network Disability Resource Line 1-800-552-8195 or 505-272-8549; Library: 1-844-231-5003 https://goto.unm.edu/x8gmt Information Specialists provide information & referrals to disability-related programs organizations. A specialized library is open to the public. A website offers disability-related resources. Hours are Monday–Friday, 8:30am–5 pm.</p>	<p>Aging and Disability Resource Center (ADRC) 1-800-432-2080 (se habla español) nmasing.state.nm.us/default.aspx The ADRC assists elders and people with disabilities and their caregivers to find services and resources that support living well and independently. Hours of operation are Monday-Friday, 7:45 am –5 pm.</p>
<p>211 For United Way of Central NM, call 211 https://uwcnm.org/211 Free and confidential information and referral service helps New Mexicans find local resources. Hours of operation vary by location throughout the state.</p>	<p>311 Citizen Contact Center 311 or 505-768-2000 (Albuquerque) (se habla español) cabq.gov/311 311 is a centralized call center for all non-emergency inquiries about City of Albuquerque government services. Hours of operation are Monday – Saturday, 6 am – 9 pm, and also on Sundays from 9 am – 6 pm to provide some information.</p>
<p>NM Children, Youth, and Families Department (CYFD) 1-855-333-SAFE (7233) NM (se habla español) #SAFE (7233) from a cellphone, cyfd.org This statewide phone line is open 24 hours a day to receive reports of child abuse or neglect.</p>	<p>Adult Protective Services (APS) 1-866-654-3219 (se habla español) nmasing.state.nm.us/Adult_ProtectiveServices.aspx APS can be contacted 24 hours a day to report suspected abuse, neglect, or exploitation of an adult.</p>
<p>NewMexicoKids Resource and Referral 1-800-691-9067 (se habla español) newmexicokids.org NewMexicoKids provides referrals for child care throughout the state, and referrals to home visiting services that support families with children up to age 5. Hours of operation are Monday – Friday, 9 am – 4 pm.</p>	<p>Roadrunner Food Bank 505-349-5340 (se habla español) rffb.org Roadrunner Food Bank distributes food to a network of partner agencies and food banks statewide. These agencies then provide food directly to those in need. Roadrunner’s hours of operation are Monday – Friday, 8 am – 4 pm.</p>
<p>New Mexico Landlord Tenant Hotline 505-930-5666 This non-profit agency is available to answer questions from tenants and landlords. Hours of operation are Monday – Thursday, 9am – 4 pm, and there is a fee of \$30 for tenants to have a phone consultation, and a fee of \$55 for landlords</p>	<p>Law Help New Mexico 1-833-545-4357 (se habla español) https://www.lawhelpnewmexico.org/ Law Help New Mexico is telephone service that offers legal advice, referral and information on civil legal matters for low-income New Mexicans. Intake hours are Monday – Thursday, 9am-12:30pm.</p>
<p>Share New Mexico www.sharenm.org SHARE New Mexico is a free, statewide community web space for sharing information, including a comprehensive, statewide Resource Directory searchable by service type and location.</p>	<p>Medicaid Centennial Care Nurse Hotlines Below are the nurse hotlines for each insurance provider, all are available 24/7 BlueCross BlueShield- 1-877-213-2567 Presbyterian- 1-888-730-2300 Western Sky Community Care- 1-844-543-8996</p>

Questions? Call the CDD Information Network at

1-800-552-8195 or 505-272-8549

<https://goto.unm.edu/x8gmt>