

Coaching during Family Service Coordination: 9 Practices for Collaborating with Families

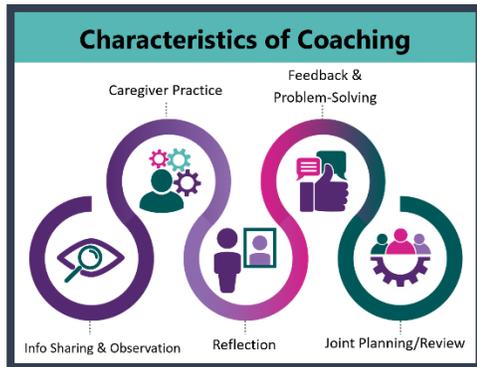
New Mexico Family Infant Toddler Program

Virtual Professional Development Day

June 23, 2023

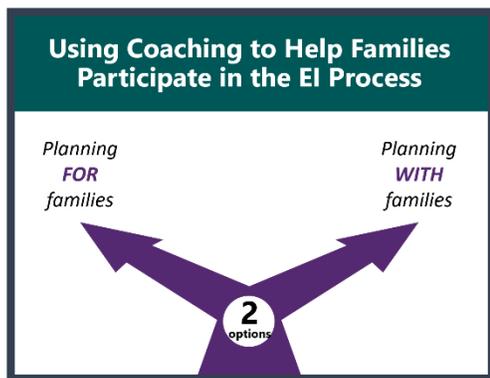
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Benefits of Coaching:

Challenges of Coaching:



Coaching Practices to Help Families Participate in the EI Process

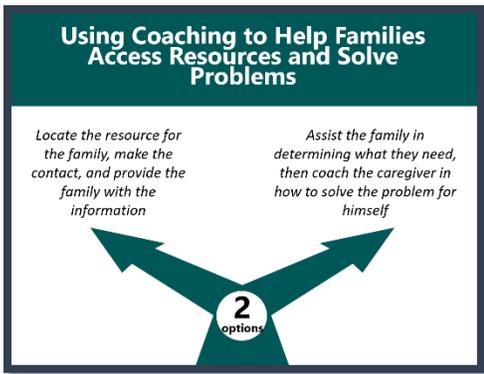
1. Prepare the family
2. Help the caregiver consider options and make decisions
3. Develop a joint plan

Notes:

Coaching Practices to Help Families Share Information

1. Ensure that the caregiver understands
2. Respond to questions and attend to needs and comfort
3. Use open-ended questions/statements to facilitate reflection and information sharing
4. Provide feedback

Notes:



Coaching Practices to Help Families Access Resources and Solve Problems

1. Reflect on the joint plan (as appropriate)
2. Help the caregiver reflect on prior knowledge and experience
3. Facilitate collaborative problem-solving and provide feedback
4. Share what you know
5. Develop a joint plan

Notes:

What's Your Action Plan:



RESOURCES TO LEARN MORE:

- [Coaching Families during Service Coordination Fidelity Checklist](#)
- [Coaching Families during Service Coordination: A Practice Guide](#)
- [Yes, Service Coordinators Can Use Coaching! \(Free Online Course\)](#)
- [VA EI Professional Development Center Service Coordination Topic Page](#)